**Role-Based Access Control (RBAC) Configuration**

* **Custom Roles**: Defined in both ERP and CRM with corresponding permissions — e.g., "Finance Reviewer" can view but not edit.
* **SOD Rules**: Implemented to prevent one user from initiating and approving the same transaction.
* **Directory Integration**: Role membership managed via Azure AD groups synced to local systems.
* **Policy Enforcement**: Logging enabled for all privilege escalations and failed access attempts.